



**Triangle  
Tube**

**Extended Product  
Protection Plan**

Administered by CornerStone United

LENGTH OF THE PLAN BEGINS UPON PRODUCT INSTALLATION AND CONTINUES FOR THE TERM INDICATED BELOW IF PROPERLY REGISTERED

<b>PLEASE TYPE OR PRINT LEGIBLY</b>		<b>TRTP</b> (unit s/n)
Purchaser		Contractor Selling Plan
Address		Contractor Number
City, State/Province, Postal Code/Zip		Address
City, State/Province, Postal Code/Zip		City, State/Province, Postal Code/Zip
Plan Purchase Date	Product Installation Date	Where purchased, if different from installing contractor (send copy of sales invoice)

PLEASE INDICATE EQUIPMENT TYPE BY CHECKING THE APPROPRIATE BOX - RESIDENTIAL  OR COMMERCIAL

ITEM TO BE COVERED	MODEL	SERIAL NUMBER	PLAN CODE	LENGTH OF PLAN PURCHASED	CHECK ONE BOX ONLY	5 YEAR PLAN	10 YEAR PLAN

I have read the Protection Plan Terms & Conditions on the back of this application and will abide by its terms and conditions. I understand this Plan includes the manufacturer's and installing contractor's warranty period. Plan covers the Combination Heater and the components normally shipped with the heater. To validate this Plan, it must be properly completed and submitted to the Plan Administrator within 10 days of the product installation date. I also understand that if the selling contractor properly registers this Application with the Plan Administrator, I will receive my validated Plan within 60 business days following registration.

Send Completed Application and Remittance to:

Purchaser's Signature \_\_\_\_\_ Date \_\_\_\_\_

Purchaser's Phone ( \_\_\_\_\_ ) \_\_\_\_\_

**CornerStone United**  
1020 Main Ave. NW  
Hickory, North Carolina 28601  
800-824-5090 or 828-345-6019

# Triangle Tube PHASE III® Extended Product Protection Plan

## Terms & Conditions

In addition to the terms and conditions of the original Triangle Tube manufacturer's warranty of one (1) year on parts, a limited ten (10) year parts warranty on the stainless steel heat exchanger and the outer steel shell of the heaters and a limited lifetime warranty on the stainless steel heat exchanger and the outer steel tank and a contractor's warranty of sixty (60) days on labor, the following terms and conditions will apply:

The period of this Plan is from the product installation date or eighteen (18) months following the date of manufacture, whichever comes first, and will continue for a total of five (5) or ten (10) years, depending upon the coverage purchased. Plan coverage will begin sixty (60) days after product installation for all properly registered equipment, or upon expiration of the manufacturer's and/or contractor's warranty, whichever is longer. This Plan includes the Triangle Tube regular limited manufacturer's warranty. Work on this product must be by an authorized Triangle Tube contractor.

The Plan will pay to repair and/or replace parts that fail under normal use at rates established by separate Contractor Agreements. Extra charges such as mileage, diagnostics, overtime or shipping are not covered. Nuisance calls are not covered by this Plan. This Plan is for residential products only, unless special commercial coverage is purchased and indicated on this Application.

Only repairs that are attributed to normal failure of the electronic and mechanical functions of the unit are covered. Failure due, but not limited to, faulty installation, unauthorized alteration or improper operation, abuse, negligence, impact, fire, lightning, power failures and/or surges, open circuit breakers, electrical circuit overloads, rust, corrosion and water supply failures are not covered. Damage and/or repairs to cabinets and all exterior components, including, but not limited to, handles, knobs, exterior wiring, hinges, power cords, cables and related ductwork are not covered. Consumables including, but not limited to, bulbs, fuses, glass, fuses, filters and batteries are not covered. Additional or unusual utility bills incurred due to any malfunction or defect in equipment and labor cost of gaining access to or removal of a unit that requires special equipment or tools such as cranes, ladder trucks, etc. are not covered. Maintenance needed to keep the product in "good operating condition" is not covered. This includes, but is not limited to, cleaning, tune-ups, cleaning of drains, nozzles, pilot orifices, adjustment of customer controls and customer product education. Services made mandatory by changes in federal, state or local regulations are not covered. Labor, material, expenses or equipment required to comply with laws and/or regulations imposed or set forth by any governmental agencies are not covered by this Plan. Overtime labor rate for work performed in other than normal working hours is not covered.

To transfer ownership of this Plan, or in the event of product exchange, the customer must send written notification to the Administrator with a \$10.00 transfer fee. The original Plan period remains.

To cancel this Plan, the customer should notify the contractor from whom they purchased the equipment covered by the Plan. The contractor will refund a prorated refund from the purchase price based on elapsed months of coverage, less a \$10.00 cancellation fee, to customer and less any claims paid under the Plan, if applicable in the state where the customer resides. Triangle Tube will then refund a prorated refund from the contractor's purchase price based on elapsed months of coverage, less a \$10.00 cancellation fee and less any claims paid under the Plan, if applicable in the state where the customer resides. The Administrator will then send Triangle Tube a prorated refund from their purchase price based on elapsed months of coverage, less a \$10.00 cancellation fee and less any claims paid under the Plan, if applicable in the state where the customer resides.

Any representation of this Plan other than the terms herein are not binding on Triangle Tube, the Administrator or their agents nor shall they be liable for any incidental or consequential damages.

If service is required under this Plan, contact the installing contractor for service. If problems occur with obtaining service, contact the program Administrator at 800-824-5090.

This Plan gives you specific legal rights, and you may have other rights that vary from state to state.

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